



Marin Mountain Bikes recalled due to Fall Hazard

⚠ Due to the extraordinary circumstances surrounding COVID-19 (<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>), recalling companies may not be available to provide information to consumers at this time regarding corrective actions for posted recalls. Consumers are advised to not use recalled products.

Report a Concern
(<http://www.healthycanadians.gc.ca/report-signalez/index-eng.php>)

Starting date: August 18, 2021
Posting date: August 18, 2021
Type of communication: Consumer Product Recall
Subcategory: Sports/Fitness
Source of recall: Health Canada
Issue: Product Safety
Audience: General Public
Identification number: RA-76235

Last updated: 2021-08-18

Summary

- **Product:** Marin Mountain Bikes.
- **Issue:** The bottom bracket on some of these bikes can break during use, causing the rider to lose control, posing fall and crash hazards to the user.
- **What to do:** Consumers should immediately stop using the recalled bicycle and contact Marin Mountain Bikes to confirm whether their bike requires a replacement.

- [Affected products](#)
- [What you should do](#)

Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and Marin Canada, Inc.

Affected products

Multiple 2021 models of Marin bikes

Product description

This recall involves the bottom bracket of multiple 2021 models of Marin bikes. The affected bottom brackets have black surface finish.

The following bikes are affected by the recall:

Model	Colours	Identifying features
SAN QUENTIN	Grey-Black,	The affected bottom brackets have black surface finish.

1	Pink	The serial number check tool is accessible to consumers via www.marinbikes.biz/consumer_recall/9 (http://www.marinbikes.biz/consumer_recall/9).
SAN QUENTIN 20"		
SAN QUENTIN 24"		
WILDCAT TRAIL 1	Teal, Charcoal	
WILDCAT TRAIL 3		
FAIRFAX 1	Black, Orange	
FAIRFAX 2		
TERRA LINDA 1	Black, Charcoal	
TERRA LINDA 2		
PRESIDIO 3		
KENTFIELD 2	Tan	
KENTFIELD 2 ST	Chrome, Green	
LARKSPUR 1	Yellow	
MUIRWOODS RC		
SAN ANSELMO DS1		
SAN ANSELMO DS2		
SAN RAFAEL DS1		
SAN RAFAEL DS2		
HIDDEN CANYON 20"	Blue, Silver	
BAYVIEW TRAIL 24"	Blue, Charcoal	

Hazard identified

The bottom bracket on some of these bikes can break during use, causing the rider to lose control, posing fall and crash hazards to the user.

As of July 22, 2021, the company has received 6 reports of brackets breaking, including 1 report of minor injuries in Canada. In the United States, the company has received 9 reports of incidents and no report of injury.

Number sold

The company reported that 875 units of the affected product were sold in Canada and 2,113 were sold in the United States.

Time period sold

The affected products were sold from August, 2020 to April, 2021.

Place of origin

Manufactured in Indonesia

Companies

Distributor	Marin Mountain Bikes, Inc. Petaluma California UNITED STATES
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Images (select thumbnail to enlarge)



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[\(assets//ra-76235-02 s fs 3 20210816-173640 12 en.jpg\)](#)



[\(assets//ra-76235-03 s fs 3 20210816-173805 16 en.jpg\)](#)



[\(assets//ra-76235-04 s fs 3 20210816-173935 11 en.jpg\)](#)



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[\(assets//ra-76235-08 s fs 3 20210816-213302 14 en.jpg\)](#)



What you should do

Consumers should immediately stop using the recalled bicycle and contact Marin Mountain Bikes to confirm whether their bicycle needs a free replacement bottom bracket. Marin authorized retailers will replace the affected bottom bracket (free of charge). No other part of the bicycles is affected.

Consumers can contact Marin a number of ways:

- Through the firm's web site at www.marinbikes.com/ca/recall-safety (<http://www.marinbikes.com/ca/recall-safety>).
- Via email, at recall@marinbikes.com (<mailto:recall@marinbikes.com>).
- Through the company's toll-free phone number at (888) 655-5333 (option 3) from 9 a.m. to 5 p.m. PT Monday through Friday.

Consumers may view the release by the US CPSC on the [Commission's website](https://www.cpsc.gov/Recalls/2021/Marin-Mountain-Bikes-Recalls-Bicycles-Due-to-Fall-and-Crash-Hazards) (<https://www.cpsc.gov/Recalls/2021/Marin-Mountain-Bikes-Recalls-Bicycles-Due-to-Fall-and-Crash-Hazards>).

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](https://www.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/report-incident-involving-consumer-product.html) (<https://www.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/report-incident-involving-consumer-product.html>).

This recall is also posted on the OECD Global [Portal on Product Recalls website](http://globalrecalls.oecd.org/) (<http://globalrecalls.oecd.org/>). You can visit this site for more information on other international consumer product recalls.

Date modified: 2021-08-18